

# General Data Protection Regulation for the RIMpro Cloud Service

RIMpro B.V. is responsible for the processing of personal data as explained in this privacy statement. You can always contact us about this statement by email: support@rimpro.eu

## **Personal data that RIMpro B.V. processes**

RIMpro B.V. processes the personal data that you provide to RIMpro B.V. because you purchased services from the RIMpro Cloud Service.

The personal data that RIMpro B.V. stores and processes are:

- Name
- Address
- Telephone number
- E-mail address
- VAT number

## **RIMpro B.V. processes your personal data for the following purposes**

- Creating your user account on the RIMpro Cloud Service
- Sending and handling your invoice
- Sending you user information about the RIMpro Cloud Service
- To be able to call or email you in case of problems with your account

## **How long are your personal data stored**

Your personal data are not kept longer than strictly necessary.

After termination of your RIMpro account, all your personal data will be removed from the RIMpro platform as soon as possible, but no later than within 4 weeks.

The tax retention period must be adhered to for the tax authorities.

## **Sharing personal data with third parties**

RIMpro shares the personal data with third parties if this is necessary to comply with legal obligations (tax authorities and our accountant).

Your personal data are not used for marketing or research purposes.

## **Other information**

For the proper functioning of your RIMpro Cloud Service the service uses weather data from your personal or virtual weather station. You can remove the weather station from your RIMpro account at any time. All (weather) data from that weather station are then automatically removed from the database immediately.

You can enter pesticide application data into your account. This information is not shared with third parties. The spray data is on the server of our provider and is only accessible to you as owner of the pesticide application data.

You can remove some or all of your pesticide application data from your account at any time. The data are then automatically removed from the database.

**Where are your data stored**

The RIMpro Cloud Service database is located on a secure server in the United Kingdom. The billing information is on a secure server in the Netherlands.

**Security**

RIMpro B.V takes the protection of (personal) data seriously and takes appropriate measures to prevent misuse, loss and unauthorized access.

**Cookie policy**

The RIMpro Cloud Service does not use cookies or trackers. After logging out of RIMpro Cloud Service, there are no traces of RIMpro on your computer, tablet or phone, except possibly a file or graph that you may have downloaded.

**View, adjust or delete personal data**

Only you as account holder can, with your personal password and username, log in, at any time, to see, edit or delete the personal information you entered yourself when creating your account on the RIMpro Cloud Service

In addition, you have the right to withdraw any consent to the data processing or to object to the processing of your personal data, and you have the right of data portability. You can submit a specific request for this to: [support@rimpro.eu](mailto:support@rimpro.eu)'.

RIMpro B.V. will respond to such request as soon as possible, but no later than within 4 weeks.